

## Inclusive and Accessible Cities

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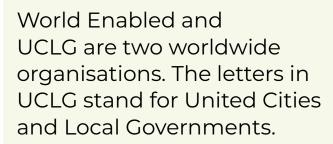














UCLG is made up of lots of different cities and governments working together. World Enabled and UCLG work together to help improve the way we live.



In 2019, UCLG had a meeting with all of its members, called a world summit.



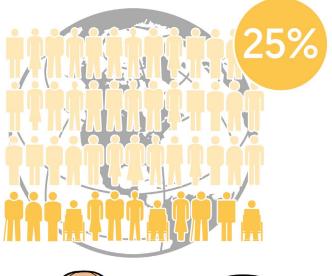
One of the things they talked about was making cities inclusive and accessible for everyone.



When we build new cities or add new things to our cities we can make them inclusive and accessible from the start



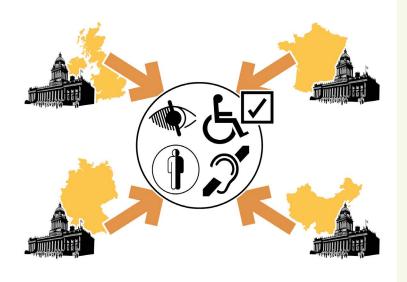
This means that we can give people equal opportunity to use services, have jobs and to be part of their community.



25% of all the people who live on earth experience daily barriers that stop them from easily being part of their community.



This document gives advice to governments and any organisations that build cities, on how to build cities that are for everyone.



The cities and governments in many countries know that access and inclusion are important.

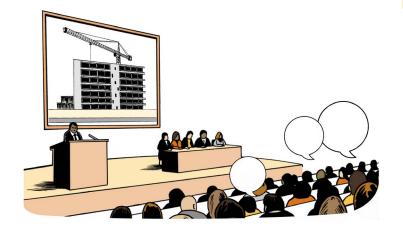


They want to make sure that their cities are inclusive and accessible for everyone.

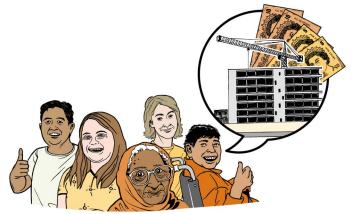
## Challenges to Building Cities for All



UCLG and World Enabled have thought about what challenges there are to building cities for everyone.









#### Involvement

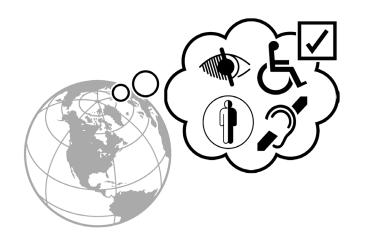
Making sure that the people who experience barriers to their community take part in urban planning decisions, and in the design of accessible places and services.

Urban planning and development means making changes or adding new things to a city.

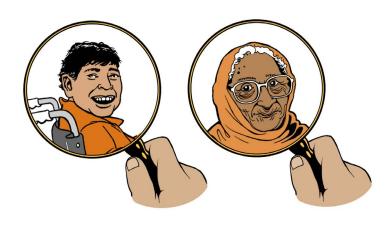
Making sure that everyone has a say in how money for urban development is spent.

#### Knowledge

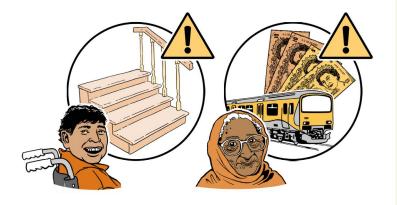
Making sure that there is good training and resources on how to build accessible cities.



Everybody must have the same understanding of what the term accessibility means.



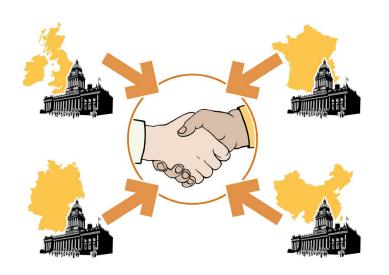
More research is needed to make sure we know who all the different people who experience different barriers to inclusion.



This is because different groups will experience different barriers to inclusion.

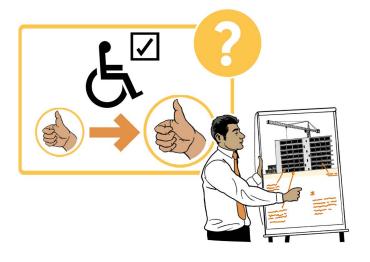


The people who plan, build and use cities and services must understand how access and inclusion are important for everyone.

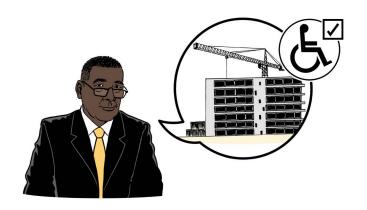


## Leadership

Local and national governments must work together and share their ideas.



Plans for new urban developments should have ways to see if the access and inclusion has improved.



They must keep trying to make and promote inclusive urban developments.



Governments must make new ways to stop discrimination towards older people and people with disabilities.



Discrimination is when a person is treated unfairly or badly because the person is one of a group.

## What we need for Inclusive Urban Development



These are the 6 rules for inclusion:

#### 1. Non discrimination

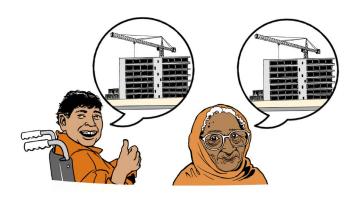


This means making sure nobody is left out because of things like their age, disability or gender.



Places, services and information must be accessible, safe and affordable for everyone.

#### 2. Taking part



Local governments must make ways for older people and people with disabilities to have their say in urban planning and development.



They must make sure that everyone has the chance to have a full education or apply for jobs.

# Ex Ev

#### 3. Accessibility

This means looking into what barriers there are for people and working to get rid of them.



It also means making sure people understand their rights and how take part in public life. For example, knowing how to vote or use government services.

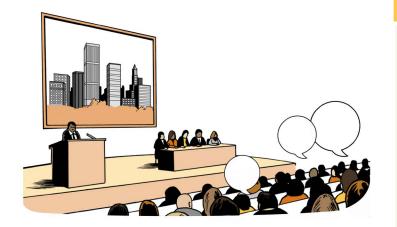
## 4. Inclusive rules and plans



Local governments must make sure they meet worldwide accessibility standards.



This means following sets of rules like the Guide on Accessibility and Web Content Accessibility Guidelines. These are rules for making buildings and websites accessible.

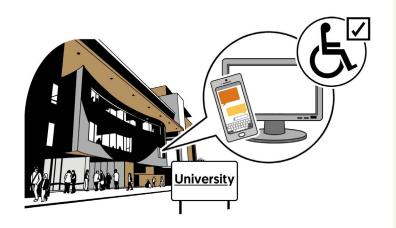


## 5. Building for everyone

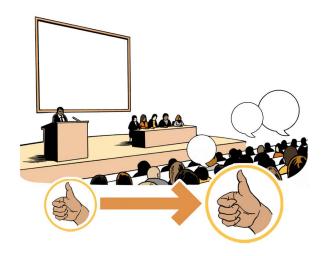
This means getting the local community more involved in making decisions about how cities are managed.



More people having a say will help to make the city more inclusive and protect people's rights.



One way of doing this will be to support universities and other organisations to make new accessible technologies.



This is so communication between the local government and the community can get better.









## 6. Information to research

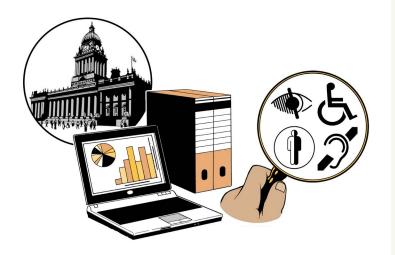
It's very important to understand the needs of local people.

People have different needs, depending on things like their age, disability, gender and income.

The local government will need to do lots of research to understand people's different needs.

Cities across the world should share what they learnt from their research, so everyone can learn from each other.

## How to prepare for Inclusive Urban Development

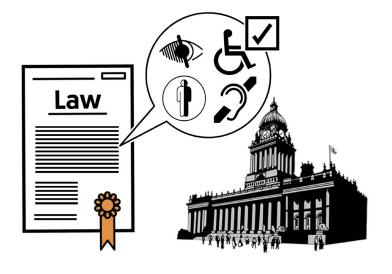


Local governments should research accessibility and inclusion to see what they are doing right and what they need to change.

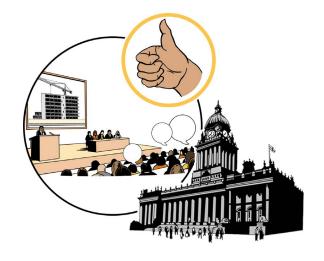


These are the things that should be researched:

#### Laws



Laws will make sure all government departments understand and will work to make things inclusive



# Information





## Taking part

The local government must make sure everyone can take part and have a say

To do this they must have:

Information in accessible ways

Accessible transport and buildings

Activities and education that everyone has a chance to take part in

#### Inclusive health



We need to make sure everyone gets the medical and social services they need.



We want there to be inclusive activities that help people to be healthy and live well.

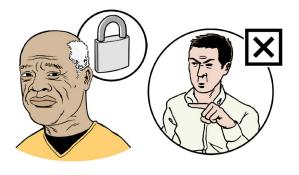


We think everybody should be able to have clean air and fresh water in their city.











## Safety and independence

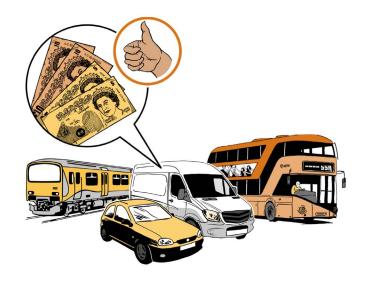
There are lots of things local governments can do to make people safer and more independent, for example:

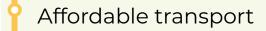
Services to help with things like cleaning and shopping

Support for carers

Protection from abuse

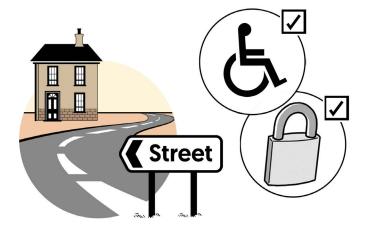
Affordable housing



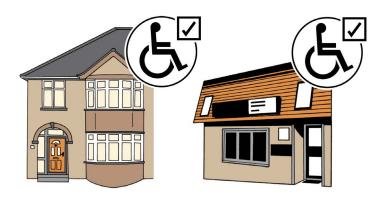




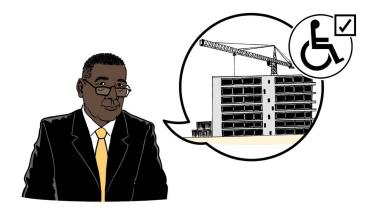
Employment opportunities and flexible working

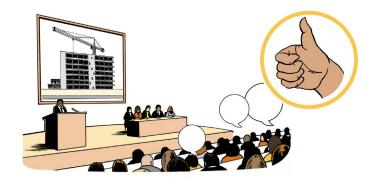


Accessible, safe streets with clear signs for drivers and pedestrians



Accessible housing and other buildings





## Leadership and Inclusion

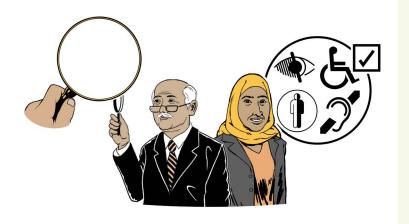
Local governments must show that inclusion is an important part of urban planning and development.

They should have meetings where the local community can have their say.

## Making inclusive plans

We should look into what the local government does to make accessibility better so we can see what they are doing right and what needs to change.

We should look at the companies that are in charge of transport, health and housing and see if they are being inclusive.



We would investigate to see if there is a team of professionals who are in charge of making sure everything is accessible.



We want to make sure these teams hear the views of older people and people with disabilities.

## Thoughts and Beliefs

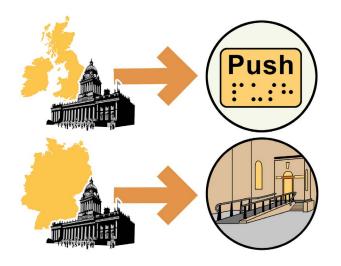


The local government should look into people's thoughts and beliefs about older people and people with disabilities.

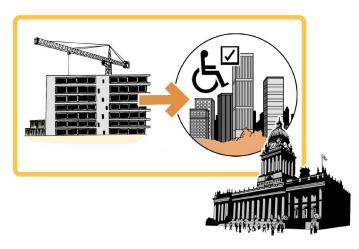


Showing positive images of older people and people with disabilities can help to change people's bad thoughts and feelings about them.

## Joint Way Forward

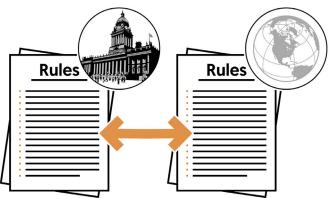


Local governments will need to do different things to make their cities fully accessible and inclusive.

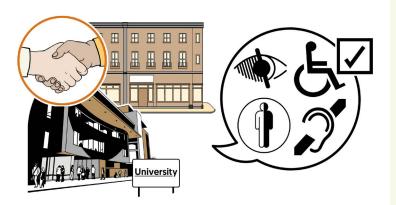


These are the things that all local governments need to do:

Make sure they work to make things accessible and inclusive.



Make sure the local rules follow the worldwide rules for accessibility.



Work with Universities and businesses to promote inclusion and accessibility



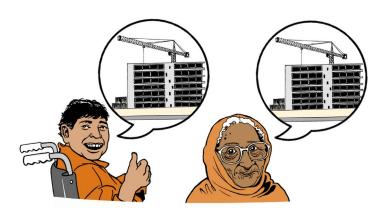
Share positive images and stories about access and inclusion



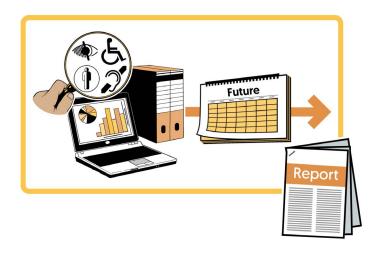
Look into what support they give to make things inclusive and what still needs to be done.



Make accessible ways of sharing information to people both online and in print.



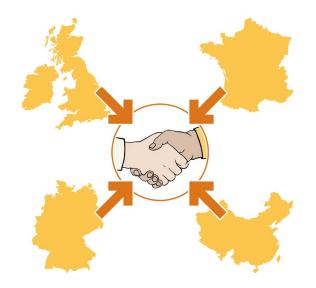
Make ways for older people and people with disabilities have a say in urban planning and development.



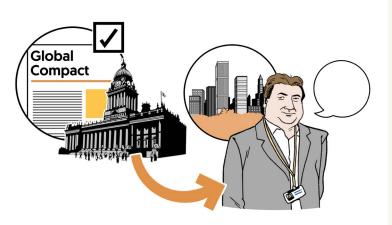
Keep doing research about inclusion and share what they have learned.



To help local governments do this work an agreement called the Global Compact on Inclusive and Accessible Cities has been made.



The global compact on Inclusive and Accessible Cities is an agreement between cities across the world to work together to improve inclusion and accessibility.



If your local government agrees to the Global Compact they will then choose a person to speak for their city.



Your city will then be invited to join the Global Community of Practice on Inclusive and Accessible Cities.



The community of practice is where cities can share what they have learned and work together to make new plans.



As part of the Global Compact your city will look into what they do to be accessible and how to make it better.



The government will listen to what vulnerable groups, such as older people and people with disabilities, have to say about accessibility.



The city will keep making reports about what they have learned and showing them to the local community and to the Global community of practice.



Local governments that work towards the 6 rules for inclusion will be able to make cities that are fully accessible and inclusive.

